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**ROCK BANDS AND ROOT CAUSES (CHAPTER 2)**

In this section of problem solving 101 it mostly tells us how to handle the problem where you should Diagnose the situation and identify the root cause of the problem, where you need to do this step such as List all the potential root causes of the problem, develop a hypothesis for the likely root cause, Determine the analyses and information required to test the hypothesis, Analyze and identify the root cause.

Now if you identified the root problem the next thing you do is that Develop the solution, where you have to Develop a wide variety of solutions to solve the problem, prioritize action, Develop an implementation plan.

These are the main topics that are discussed in the class#2.